



## **Town of Townsend Announcement CODE RED Emergency Notification System**

Residents of Townsend:

The **Code Red** Emergency Notification System has replaced the Reverse 911 system.

This system will give the Town of Townsend more flexibility and reliability in transmitting important and emergency information to residents.

Back in January, Townsend participated in a test of the **CODE RED** system, during which all residents/businesses that were previously registered under the old R911 systems should have received a TEST message notification.

Visit <https://public.coderedweb.com/CNE/BFC1934D0D43> to sign up additional addresses, phone #'s and e-mail addresses for **CODE RED** announcements.

Visit <http://townsend.delaware.gov/2015/01/20/codered-emergency-system-testing-notification/> for additional information.

### **What is Code RED and why is it important to me?**

**Code RED** - an emergency notification service that allows emergency officials to notify residents and businesses by telephone, cell phone, text message, email and social media regarding time-sensitive general and emergency notifications. Only authorized officials have access to the **Code RED** system.

### **When will Code RED be used?**

Any message regarding the safety, property or welfare of the community will be disseminated using the **Code RED** system. These may include **AMBER** alerts, notifications of hazardous traffic or road conditions, boil water advisories or evacuation notices.

This is a conduit for the Town of Townsend to reach out and communicate important information and emergency messages to residents.

Please take advantage of this service. Questions, please contact me.

Sincerely,

John Ness

Councilman

Town of Townsend

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Visit <http://www.townsend.delaware.gov/> for all your Townsend information.