



**WASTE INDUSTRIES**  
*We're part of everyday life . . .  
Make us part of yours.*

**604 Cannery Avenue Townsend, DE 19734  
(302) 378-5400 or (877) 642-5400**

Welcome to Waste Industries!! We thank you for the opportunity to serve you and we look forward to a long lasting relationship. Please do not hesitate to call our local office any time you have a question or concern. Our Customer Service Representatives are here to serve you - our most important customer.

We hope that the following information answers any questions that you may have and if not please call toll-free to our Delaware office at (877) 642-5400.

- Your pick up for your WEEKLY trash and recycling services will be on Monday.

Please reference the holiday section below for further instructions on Holiday pick-ups.

## **HOLIDAYS**

- If your pick up day falls on or after one of the following holidays your trash/recycle will be picked up one day after your normal day of service. If one of the holidays falls on a weekend your schedule will not be affected. All other holidays are run as normal.
  - Closed-New Years Day
  - Open-Martin Luther King, Jr Day
  - Office Closed-Good Friday (Routes will be running as normal)
  - Closed-Memorial Day
  - Closed-July 4<sup>th</sup>
  - Closed-Labor Day
  - Closed-Thanksgiving Day
  - Closed-Christmas Day

## **TRASH GUIDELINES**

- Please place containers at the curb the night before or no later than 6 a.m. on your scheduled pickup day.
- Pick up times are subject to change. If trash is not picked up as a result of not having it out by the arrival time of the driver there is a \$25 fee to pick up before your next scheduled pick up day.
- The truck and driver must have clear access to the rollout toter.
- For a regular scheduled service your pick up includes (1) 95 – Gallon cart and (3) additional bags. Please call in to schedule an additional pickup for extra trash or bulk items. (Additional charges may apply)
- Please bag all trash.

## **ITEMS WE DO NOT ACCEPT AS TRASH**

- **Yard waste. This includes bagged grass clippings & leaves.**
- **Waste Oil**
- **Auto Batteries**
- **Tires**
- **Hazardous Waste**
- **Construction and Demolition Material**
- **Wet Paint**

## **YARD WASTE**

- **Yard Waste can be added for an additional charge, please call for details**

## **HOW TO DISPOSE OF NEEDLES AND SYRINGES**

- **You should re-sheath the needles when finished and then store them in a disposable container like a bleach bottle that is made of a thick plastic, or a coffee can, that is made of thick metal**
- **The container should not be see-through**
- **Tape the lid of the container with duct tape or some other heavy use tape**
- **Dispose of Container when full**

## **RESIDENTIAL CO-MINGLED RECYCLE GUIDELINES**

- **Recycling is picked up every week. Please use only the 95 gallon cart provided for recycling**
- **Place containers at the curb no later than 6 a.m. on your scheduled pickup day**
- **Please break down or cut any large cardboard boxes into 4 foot sections or smaller**
- **The truck and driver must have clear access to the rollout toter**
- **Please reference our website at [www.wasteindustries.com](http://www.wasteindustries.com) for additional information regarding Delaware's Universal Recycling Program**

**PLEASE DO NOT HESITATE TO CALL US IF YOU HAVE QUESTIONS**

**(302) 378-5400**