

Townsend Town Council Special Meeting Agenda May 15th, 2024 @ 7:00 pm VIA CONFERENCE CALL & Town Hall

141 Main St. Townsend. DE 19734

7:00 pm Town Council Special Meeting

- **I.** Call to Order:
- I. Opening Ceremonies
 - A. Roll Call:
 - **B.** Pledge of Allegiance:
 - **C.** Recognition of Visitors:
 - **D.** Announcements:
- II. General Citizen Comments
- III. Review/Adoption of Agenda

Town Meetings will be held both in person and in a virtual format.

Those wishing to attend virtually may dial 1(301)715-8592. When directed, provide following meeting ID 827-6421-7575# and then the following password 361631# to enter the meeting. If you choose to access the meeting online click the following link: https://us02web.zoom.us/j/82764217575?pwd=aH14RDhTZ0xjME1HV0ZOcHRxSHZ3OT09

Residents will be able to view documents posted to the meeting tab on the Town website at https://townsend.delaware.gov or by joining the meeting via computer.

- IV. ACTION ITEM: A discussion and reading of National Police Week and Peace Officers Memorial Day to proclaim May 12th through May 18th, as "Police Week" and May 15th as "Peace Officers Memorial Day" in the Town of Townsend.
- **V.** Presentation by University of Delaware (UD) Capstone Project of the feasibility study regarding the Town's Taxes and Budget.
- VI. Discussion of future agenda items.
- VII. Recess Council Meeting to Convene Executive Session.
- VIII. Convene Executive Session: Pursuant to 29 Del. C. §§10004(b)(2) and (4), the Town Council will consider a motion to meet in executive session for a strategy session, which will include legal advice or opinions from an attorney-at-law, with respect to potential litigation, as well as discussions that may have an adverse effect on the bargaining or litigation position of the Town, and 29 Del. C. §10004 (B)(9), the Town Council will consider a motion to meet in executive session for a strategy session, to address personnel matters.
- IX. Close Executive Session & Re-convene Council Meeting
- X. ACTION ITEM: Possible vote of Council.
- XI. Adjournment.



WHEREAS, Peace Officers Memorial Day and Police Week is an observance in the United States that pays tribute to the local, state, and federal peace officers who have died, or who have been disabled, in the line of duty. In 1962, President John F. Kennedy signed a proclamation which designated May 15 as Peace Officers Memorial Day and the week in which that date falls as Police Week.

WHEREAS, Law Enforcement Officers are our guardians of life and property, defenders of the individual right to be free men and women, warriors in the war against crime and dedicated to the preservation of life, liberty and the pursuit of happiness; and

WHEREAS, peace officers make it possible for us to leave our homes and family in safety each day and to return to our homes knowing we are protected by men and women willing to sacrifice their lives, if necessary, to guard our loved ones, property, and government against all who would violate the law; and

WHEREAS, it is known that every fifty-seven hours an American police officer will be killed in the line of duty somewhere in the United States and 136 officers will be seriously assaulted in the performance of their duties; our community joins with other cities and towns to honor all peace officers everywhere; and

WHEREAS, The Congress of the United States of America has designated the week of May 12 to be dedicated as National Police Week; and May 15th to be Peace Officers Memorial Day.

NOW, THEREFORE, be it resolved, the Mayor and Council of the Town of Townsend hereby proclaims: The Week of May 12, 2024 – Sat, May 18, 2024 as National Police Week and recognize the members of the Townsend Police Department.

Mayor Scott Lobdell
Councilman Joshua Mertz
Councilman Joseph Bangura
Councilman Matthew Chapman
Councilman Marcus Suhr

In Witness Whereof, I have here unto set my hand and caused the Great seal of the Town of Townsend to be affixed this 15th day of May, A.D. 2024.

Adopted May 15, 2024

Fiscal Stability and Feasibility Study of Townsend, Delaware

Municipal Finance Consulting Group
Simon Brand, Kevin Moran, and Thomas McGalliard
University of Delaware Biden School of Public Policy and Administration
UAPP 400: Public Policy Capstone Project
05/13/2024

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Executive Summary (04/27)

This Fiscal Stability and Feasibility Study conducted on the Town of Townsend, Delaware evaluates the current financial stability and provides recommendations for achieving long-term stability for Town leadership. Recently, the Town decided to change their method of policing, from utilizing members of the Delaware State Police to patrol their Town and conduct normal policing activity, to creating the Townsend Police force to support domestic police affairs. In this study, our team analyzed Townsend's budgets and audits to see the implications of this police force given the Town's financial situation following the COVID-19 pandemic. The study outlines additional revenue streams and expense revisions that will assist in the goal of achieving financial long-term stability and expanding desired Town operations, such as the police department. The recommendations of our team, which are evaluated by a comparison matrix, detail municipal action intended for a short-term and long-term stability plan. The major decision that the town needs to make, as part of our final recommendation, is if the town wants to disband its police force to alleviate the expenditure stress that is causing the fiscal squeeze. If the police force is not dispanded then our team recommends in the short term to increase property tax, renegotiate franchise tax contracts, and switch to a user-fee system of waste collection. Our longer-term solutions were to hire a freelance grant writer, attract an additional commercial property, and open a marijuana cultivation center/dispensary to take advantage of that burgeoning market.

Financial Analysis

<u>Budget Analysis:</u> In our analysis of the Townsend budget, we reviewed the revenue and expenses for 2021, 2022, 2023, and 2024. The years previous to 2021 had differently organized budgets and with the data from the 4 years provided, we were able to find key patterns in the budgets and growing trends that need to be addressed.

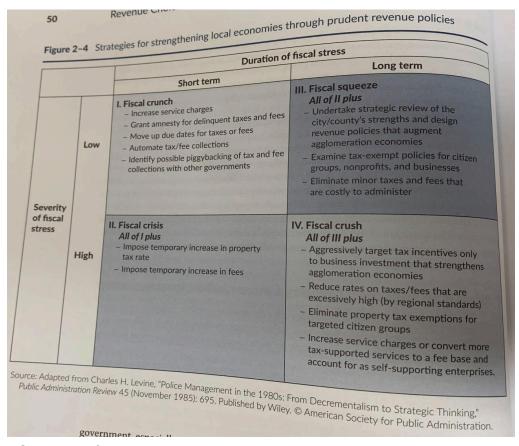


Figure 1: Strategies for strengthening local economies through prudent revenue policies

Based on the budgets reviewed our team has concluded that the Town of Townsend is currently in a *Fiscal Squeeze* due to the predicted large increase in expenditures the town will face in the coming year and the stagnation of revenues outside of COVID aid. This increase in expenditure is expected because of the town's growing police department.

Key Findings:

 Over these four years, the largest single revenue source for Townsend has been property tax which generated an average of \$646,600 each year. The percentage share of property taxes within the total revenue has seen a drastic decrease over the last 4 years starting at 48.08% for 2021 to only 22.82% in 2024. (See *Figure 3*)

- Over the last four years, the establishment of a Town Police Department has drastically increased the Town's expenses. As this Police department starts to get fully operational there have been a lot of added start-up costs as well as new salaries that will become a constant expenditure. For 2023 the Town spent 11.14% of that year's budget (\$271,700) on the Police department and for 2024 the Town spent 26.41% of that year's budget (\$644,200) on the Police department. (See Figure 4)
 - Bridgeville, Delaware has a similar population and total expenditures of \$1,744,822. 63.33% of these expenditures (\$1,105,134) went to their Town's police and we can expect that Townsend will see a similar financial situation when their police are fully operational over the next few years.
 - This is consistent with most small towns budgeted where roughly half of expenditures go to public safety.
 - Using the same price of total expenditures that police cost Bridgeville we can forecast a doubling of the cost of Townsend police department. Total 2024 excluding police total and ARPA is \$1,493,850 and with the addition of a Brdgeville-type police department, the new total expenditures would be \$2,598,984 which is a 21.59 increase to total expenditures (\$2,138,050 to \$2,598,984).
- A consistent expenditure over these four years is the Trash Collection Service that is provided by the town. This cost the town an average of \$211,300 each year, and was around 8% of the total expenditure for the last two years. (see *Figure 2*)
- "Only the utility charges and property taxes are fully recurrent revenues. As town officials are aware, permit fees, transfer-tax revenues, and impact fees will decline as the building boom reaches its end, although property taxes will increase as additional development occurs over the course of the growth. Utility charges, trash fees, and other user charges are relatively more controllable and can reasonably be expected to grow proportionately to the increases in costs." Town of Middletown Strategic Management Review

¹ Lewis, J. R. (2008) Town of Middletown Strategic Management Review, The Institute for Public Administration at the University of Delaware.

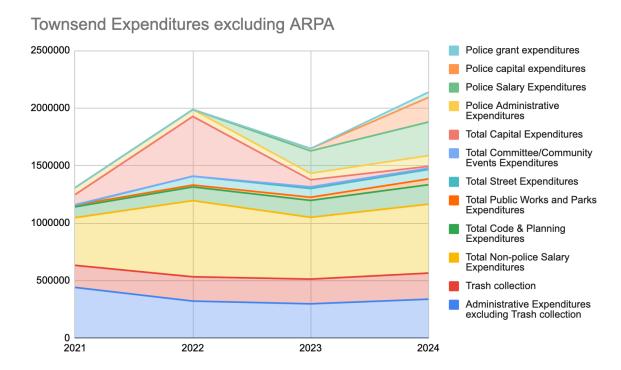


Figure 2: Townsend expenditures from FY21 to FY24 excluding funds from The American Rescue Plan Act

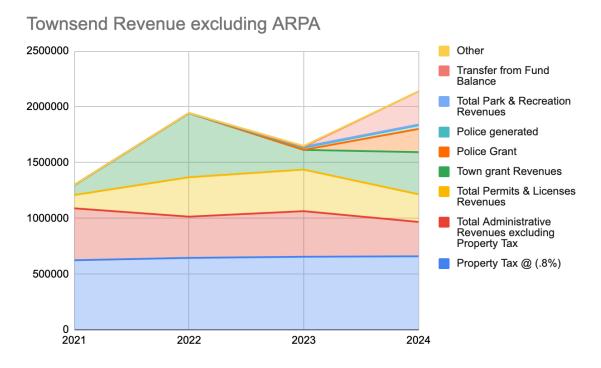
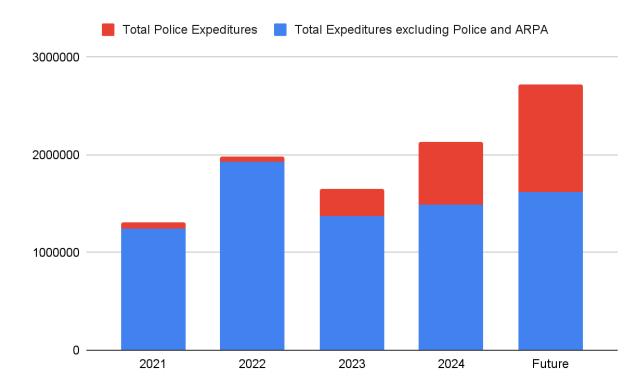


Figure 3: Townsend revenue from FY21 to FY24 excluding funds from The American Rescue Plan Act



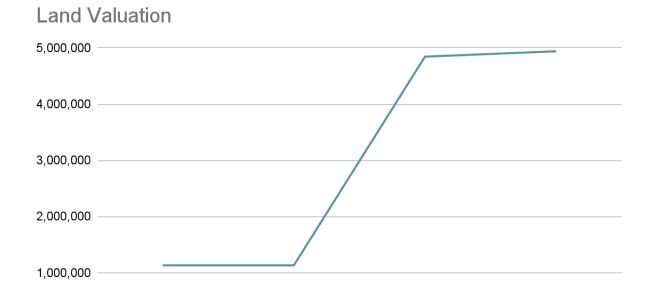
Future represents a yearly increase of 8.5% to Total Expenditure excluding Police and APRA combined with the FY23 Police Expenditure of Bridgeville, Delaware

Figure 4: Total expenditures and police expenditures from FY21 to FY24 and projections into the future.

Audit analysis:

Capital Assets: The Town of Townsend has done a good job in retaining money in their mutual fund accounts, even during the volatility of the pandemic, despite losing ~180k in FY2022, the final audit from FY2023 shows a net gain over 5 years of \$819,623. Part of that gain could be used to fund the police department. These assets could be utilized in the event of a revenue shortfall and liquidity is needed.

The current capital assets of Townsend are an accumulation of \$411,605 invested in exchange-traded funds, \$2,265,264 in mutual funds, and land. Townsend went from having \$6,433 worth of land in FY2019 to \$4,939,041 in FY2023. The graph below tracks how much land the city has acquired over time, and how valuable it was assessed to be in the audits. The graph below tracks the land valuation from 2020-2023.



FYE 2021

FYE 2022

FYE 2023

Figure 5: Land valuation from FY20 to FY23

FYE 2020

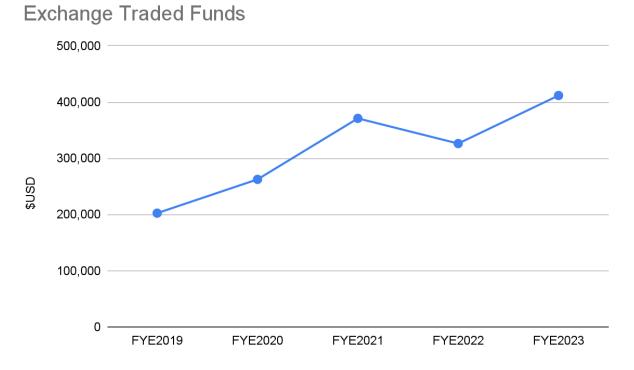


Figure 6: Exchange Traded Funds balance from FY19 to FY23

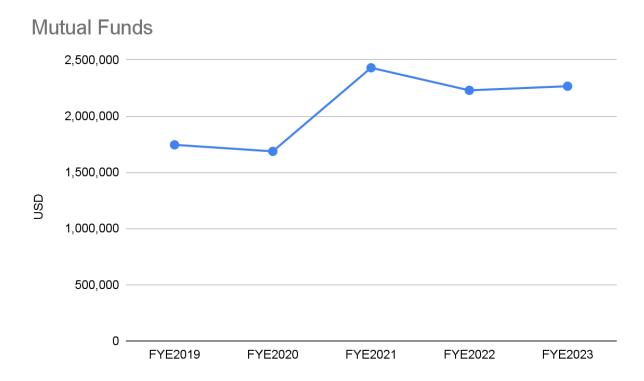


Figure 7: Mutual Fund amounts from FYE 2019-23

Notes on Revenue: Some areas where Townsend has been consistently missing its projections since the start of the pandemic are in Transfer Taxes, or taxes levied on property sellers during a transaction involving a property deed, whether that be through sale of real estate or taxes levied on the estate of someone who has died. In FYE2023, the town missed out on its projected revenue by \$88,125, after missing its projection by 140,760 the year prior. This is an area that had seen success in the past, in FYE2020, Townsend was in the black by 191,640.

The Town could also look to find new grants, not just related to policing, but other areas of their budget, so that less of the budget per capita goes to the funding of a police department. It seems that the town has had a lot of grant money contributing to infrastructure improvements, there are plenty of grants out there, notably, ICMA has its own grants and connections to other grants involving policing communities and otherwise, an expansion of the budget in that regard could be in order, especially since the police department is so brand new, stakeholders could be more enticed to help Townsend get started.

<u>Impact of New Castle County's 2025 Property Assessments:</u>² House Bill 62 was signed into law on August 9, 2023, by Governor Carney, this legislation requires each county to reassess the value of real property in the county at least once every 5 years. This legislation was meant to

² Hardman, D. (2023) New Castle County Reassessment 2025, Tyler Technologies. https://empower.tylertech.com/rs/015-NUU-525/images/New-Castle-PowerPoint.pdf

address the inequalities that stems from decade-old property assessments, with New Castle County specifically not adjusting its property tax valuations since 1983. New Castle County is expected to be done with its reassessment of property values by the spring of 2025. Fears among citizens caused by this reassessment stem from the idea that they will pay more in taxes following the reassessment and governments will start spending more. However, a reassessment does not necessarily mean that the resident's assessment will increase. Per State law, the County is capped at a 15 percent increase in tax revenue following a reassessment and municipalities may increase its property tax rate following reassessment. The Town of Townsend should not rely on an increase in property tax revenue following the 2025 reassessment, even though this could occur. The mandated reassessment every five years should also not imply increased property tax revenue as any property value Increase over that time will be similar to the rate of inflation.

Recommendations

Short-term Recommendations:

1. Capital assets sale / No action

If no decisive action is taken to increase revenue and decrease expenditure during this fiscal squeeze, the town will experience a revenue shortfall. This in turn could cause the sale of capital assets and extensive expenditure risks. The FY2023 Audit states that the town owns \$28,241,176 worth of capital assets. While most of that is tied up in unmovable assets, such as infrastructure, in case of a severe revenue shortfall on a YTY basis, selling or leasing portions of the capital assets able to generate revenue, such as land or machinery, to other parties could provide the revenue needed to run the police department. In a similar vein, the Town also has \$2,676,869 invested currently, with \$411,605 invested in exchange-traded funds, and \$2,265,264 in mutual funds. In case of a severe revenue shortfall, some of those assets should be liquidated and moved to fund the police department or other areas of concern for the town. However, this would be a one-time transaction, and should not be counted on for sustained use, this is more of a "break glass in case of emergency" situation. Therefore other actions should be considered now to prevent this in the future.

2. Increase franchise fees

Subdivision A-II-3-1-6 (Franchise Fees) of the Municipal Code of Townsend states that a "franchise fee of three percent of annual gross revenue" can be collected by the town from utility companies they are in contact with. When analyzing the budgets and audits between the years of 2019 and 2023, the franchise tax fees were only adjusted from \$20,000 to \$22,000, which has proven to not be a big enough increase to offset costs in other areas. We recommend having new negotiations with Verizon and Atlantic Broadband the next time the contract period has ended. This method would produce a small increase in usable funds for the development of the Townsend police department, as well as other endeavors the town is pursuing.

3. User charge for trash collection services

In the 2020 revision of the Town's Property Tax, the Town decided to incorporate the cost of certain utilities, street lights, and waste services into the property tax which was increased to a rate of .008 from .0026. The budgets since 2020 have shown that the largest consistent expenditure of the town, besides employees' salaries, has been trash removal services. These services represent roughly 8% of the town's total expenditures and if these services were taken out of the property tax revenue and were set as a user-based fee it would free up the \$226,000 (from FY24) in revenue to confront the fiscal squeeze.

4. Increase property tax

All of Townsend's budgets reviewed by our team showed that every year the largest source of revenue for the town is the Property tax. For most municipal governments the primary guaranteed revenue source is their property tax. The current tax rate for real estate in Townsend

is .008, which was set in 2020 from .0026 and includes streetlights and waste services. This has generated sufficient revenue for town operations until the growing expenditure of the town's police is factored in. An increase in the property tax will allow for the alleviation of the fiscal squeeze by guaranteeing a jump in town revenue that is in proportion to the increase in services offered by the town. When compared to a similar town like Bridgeville, which features a fully operational police department, has a tax rate of .03 and due to this is able to generate more property tax revenue than Townsend even with less total property value in their town.

5. Dissolve the Current Police Force

In the financial analysis of Townsend, it was explained that the growing expenditures of the new police department are the largest threat to fiscal stability. Most small town's police departments take up half of expenditures, it is a costly endeavor that has limited potential to be done inexpensively even with grants. The cost of equipment, faculties, and especially salaries make the starting cost of police departments expensive for the first 5 years of operation. In FY24 roughly \$300,000 went to pay for the police employees, a 33% increase from the year prior. Without police expenditures, the town would have sufficient revenue to be stable for the future, and no significant additional revenue would need to be generated from taxes. Prior to the establishment of the police department, the town would pay \$60,000 a year for state police patrols, a fraction of the current cost of public safety in the town. The dissolution of the police would cause a massive reduction in expenditures now and in the future and will save the town millions over the next 5 years.

Long-term Projects:

6. Grants

Our group is aware of many grants available at both the state and federal levels open to communities that wish to create and/or improve their police departments. One example that was found was the Edward Byrne Memorial Justice Assistance Grant, a block grant dedicated to improving police departments by "Providing critical funding necessary to support a range of program areas including law enforcement, prosecution, indigent defense, courts, crime prevention and education, corrections and community corrections, drug treatment and enforcement, planning, evaluation, technology improvement, crime victim and witness initiatives, mental health programs and related law enforcement and corrections programs, including behavioral programs and crisis intervention teams, and implementation of state crisis intervention court proceedings and related programs or initiatives" per their website. In 2023 alone, they offered over 1300 grants to state and local police organizations, with the total amount awarded being \$102,778,618. There could be 3 options for obtaining grants like this, applying for the grants internally, in which the Town would seek out grants similar to this one and would be free, but would consume time that could be dedicated to other things during the work day, hiring a freelance grant writer, which would create a great pitch for the Town but would cost money to hire and not be as permanent of a solution as the next one, or creating a new employment position for grant writing for the sole use of the Town, which in a similar vein to the previous option, would give the Town a good pitch, but would be the more expensive option, paying salary instead of per job.

7. Additional Commercial Property

Our group has been informed of Townsend's interest in expanding its commercial property amount, particularly by establishing a grocery store. Such an addition would not only boost annual property tax revenues but also invigorate the local economy, sparing residents the inconvenience of traveling to nearby Middletown or Smyrna. Our group believes this is a promising avenue for generating additional income, provided it is executed thoughtfully. To do this the town could conduct a comprehensive market analysis to gauge the demand for the proposed business, taking into account existing competition such as the Dollar General already present in the Town. The town should also offer business development assistance and aid in navigating regulatory requirements. Outreach to real estate agencies representing major supermarket chains, regional economic development bodies, and chambers of commerce, including the Delaware Chambers of Commerce, is advisable. Leveraging programs like the US Department of Agriculture's Healthy Food Financing Initiative and grants from the Delaware Council on Farm & Food Policy could also be beneficial. Any potential Public-Private Partnerships should prioritize economic development and increased property tax revenue or gross receipts tax revenue over financial incentives for the store owner. Additionally, it's crucial to anticipate the heightened demand for public safety services that a major supermarket would entail, necessitating appropriate resource allocation for the town's police.

8. Cannabis cultivation facility or retail

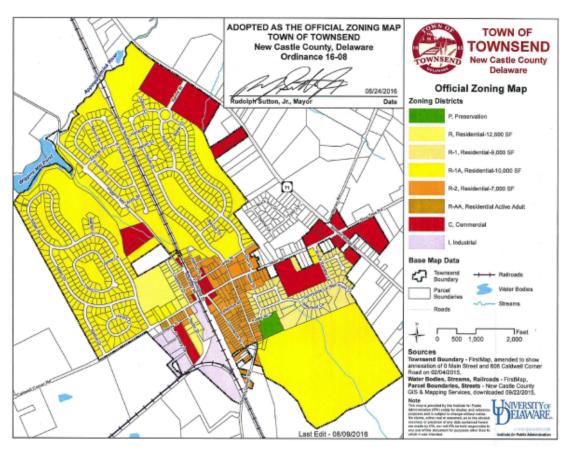


Figure 8: 2016 Townsend zoning map

House Bill 2 which was signed into law on April 23, 2023, established and regulated the marijuana industry in the state of Delaware. These new regulations authorized the operation of 30 marijuana retail outlets, 60 cultivator licenses, 30 manufacturing licenses, and 5 testing licenses beginning around September of 2024. Most of these are mostly two-year licenses and are from the Delaware Department of Health and Social Services (DHSS) under the Office of Medicinal Marijuana (OMM). It has been estimated that Delaware has a cannabis market worth \$215 million.³ Similar to other states, like California, Delaware marijuana enterprises must be approved by the municipality they wish to operate in. This means all prevailing local regulations need to allow for the operation of any of these enterprises. In Townsend, that means that revisions have to be made to the municipal zoning codes 24.12.080 (Industrial District) and 24.12.070 (Commercial District) to permit marijuana retail, cultivation, and manufacturing. (See *Figure 6*) Woking alongside a cannabis entrepreneur it will take roughly 8 months to obtain a license from the state for any of these facilities. In this process, The Office of Medicinal

³McGuiness, K. (2021) Anticipated from Legalizing Marijuana in Delaware, Delaware Office of the Auditor of Accounts.

https://www.capegazette.com/sites/capegazette/files/2021/02/field/attachments/Marijuana%20special%20report%202021.pdf

Marijuana (OMM) will rely heavily on the municipality's opinion to decide whether to grant or deny licensing requests made by potential cannabis business owners. A pathway that our group recommends if this option is pursued is to try to get a potential cannabis business owner to be in the Social Equity Program (SEP), which would come with discounted application fees and licensing fees, and technical assistance. Due to no municipal sales tax in Delaware, the revenue for the Town from any cannabis enterprises would come from the property tax or gross receipts tax generated by these facilities. Another thing to note, is that having a cannabis retail or manufacturing facility might come with an increasing need for public safety services. This is due to the nature of the industry and because federal regulation requires these businesses would be primarily conducted with cash transactions. However, the town can ensure that proper private security is hired by the cannabis business owner.⁴

9. Community Solar Initiatives⁵ (https://www.energy.gov/eere/solar/local-government-guide-solar-deployment)

Our final recommendation for the Town of Townsend is to implement a community solar initiative. Switching to solar energy would help reduce energy costs for the town and those who reside in the town, leading to less expenditures in the budget for energy, and hopefully contributing to more revenue. Community solar subscribers pay for a share of the electricity generated by the community solar project. This is typically in the form of a monthly subscription fee. The maintenance cost would decrease and provide more efficient energy in the town. The town could also receive assistance from the state and federal government to cut costs of implementation for the town directly. According to the Office of Energy Efficiency and Renewable Energy, the best way to approach this would be to create a diverse group of stakeholders such as an advisory group and different committees and task forces, to ensure that the solar initiative is benefiting the various groups within the town, and not harming them. Done correctly, this initiative can easily cut costs and provide clean and sustainable energy for the community.

⁴ Delaware Cannabis Information Portal. (2024) *How to open a dispensary in Delaware*. Delaware State information system. https://delawarestatecannabis.org/business

⁵ US Department of Energy. (2022). *Local Government Guide for Solar Deployment, Department of Energy.* Office of Renewable Energy.

https://www.energy.gov/eere/solar/local-government-guide-solar-deployment

Comparison Matrix

<u>Criteria Rationale and Scale:</u> Based on the criteria used by Dr. Phillip Barnes in his work with the Institute for Public Administration on Delaware state's Gas Tax, our team selected four criteria to base our evaluation of the recommendations. These criteria are Effectiveness, Administration Feasibility, Equity, and Public Acceptance.

- Effectiveness means how well the recommendation will achieve the goal of creating financial stability in Townsend and is on a scale of 1 being the least effective at achieving this goal and 10 being the most effective.
- Administration Feasibility means how plausible the recommendation can be implemented by the Town's Administration and is on a scale of 1 being the least feasible to be administered and 10 being the most feasible.
- Equity means both equality in benefits received from the recommendation and equality in taxes required in the recommendation. The scale of equity is that 1 is the least equitable and most equitable, with 5 being neutral.
- Public Acceptance means how well received each recommendation will be by the residents of Townsend and is on a scale of 1 being least accepted by the public and 10 being the least accepted, with 5 being neutral.

Comparison Matrix:

	Effectiveness	Administration Feasibility	Equity	Public Acceptance
Capital assets sale or lease/ no action	2	10	10	2
Revised franchise tax	2	10	10	8
User charge for trash collection services	6	7	4	3

	Effectiveness	Administration Feasibility	Equity	Public Acceptance
revised property tax	10	10	10	2
Dissolve police	9	4	5	4
Grants	5	4	10	9
Additional Commercial Property	6	4	5	10
Cannabis cultivation facility or retail	6	3	4	6.1 ⁶
Community Solar Initiatives	6	4	5	8

⁶Delawareans continue to back progressive agenda, elected officials. Delaware Center of Political Communication. (2018, October 17). https://www.cpc.udel.edu/content-sub-site/Documents/CPC%20poll%2010-17-18%20FINAL%20FOR%20CPC.pdf

Stakeholder Engagement

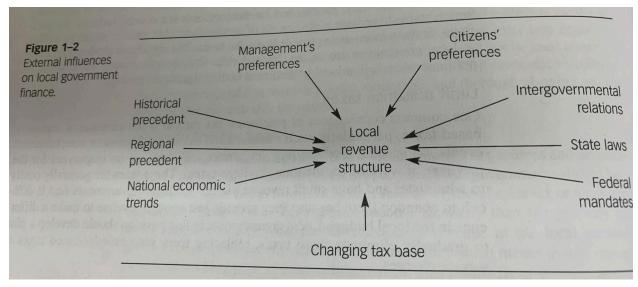


Figure 9: External influences on local government finance

The stakeholders we kept in mind when formulating our final recommendations for Townsend were Citizens/Residents, Elected officials, Town Administrators, the Business Community, Public Safety Agencies, and the Delaware State Government. Citizens/Residents will decide the acceptance of the municipal action based on your community's preferences and the individual benefit received per additional tax dollars. Elected officials play a crucial role as they represent the interests and concerns of their constituents, balancing community needs with fiscal responsibility. Town Administrators oversee the implementation of policies and ensure efficient use of resources, while the Business Community contributes to economic vitality and growth. Public Safety Agencies want to ensure the well-being of residents and maintain law and order, and may play a larger role in the community when developed correctly. Additionally, collaboration with the Delaware State Government is essential for aligning municipal efforts with broader state goals and regulations, fostering a cohesive approach to governance and development.

Whichever action is taken moving forward toward financial sustainability, consider the impact it will have on each of these stakeholders and how you will need to engage them to implement this plan.

Final Recommendation

To address the Town of Townsend's situation of being in a fiscal squeeze caused by current and impending expenditure required to develop their newly formed police department; our team recommends maintaining an emergency revenue shortfall plan, increasing guaranteed short-term revenue, and investing in an additional long-term revenue project. This recommendation is dependent on the town council's desire to keep its police department. If the town returns to the use of state police patrols for public safety then no drastic effort is needed to increase revenue and cut expenditures.

If sufficient action is not taken to address the financial needs of the police department then a revenue shortfall is predicted which would require the sale of capital assets. First, the liquidation of the town's exchange-traded funds then other assets. To prevent this in the short term our team recommends renegotiating franchise fee contracts, increasing property tax, and switching waste services to a user-based charge. It is acknowledged by our group that since 2020 property taxes have paid for waste services which are highly enjoyed by residents. It is up to the discretion of the town's leadership to decide what balance to strike, between increasing the property tax rate and no longer paying for waste services. This will be done to determine which balance is acceptable to the residents. There could be a situation where only a minor increase in the tax rate and the switch to user charges for waste services would be sufficient. Alternatively, a larger increase in the tax rate would allow for the cost of waste services to continue to be paid for by the property tax revenue. These recommendations would produce guaranteed revenue that will help with the financial burden of the police department

In addition to these short-term recommendations, an additional long-term project should be selected based on whichever the town believes will have the highest returns in revenue with the lowest cost to the town. Our group believes that the project that will most likely have the best return would be hiring a free-lance grant writer, attracting an additional commercial property to be established in the town, and taking advantage of the new cannabis industry in Delaware by attracting a cannabis dispensary or faculty to be established in the town.